S.
5.

To permit employees to request changes to their work schedules without fear of retaliation and to ensure that employers consider these requests, and to require employers to provide more predictable and stable schedules for employees in certain occupations with evidence of unpredictable and unstable scheduling practices that negatively affect employees, and for other purposes.

IN THE SENATE OF THE UNITED STATES

Ms. Warren introduced the following bill; which was read twice and referred to the Committee on _____

A BILL

To permit employees to request changes to their work schedules without fear of retaliation and to ensure that employers consider these requests, and to require employers to provide more predictable and stable schedules for employees in certain occupations with evidence of unpredictable and unstable scheduling practices that negatively affect employees, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,

SECTION 1. SHORT TITLE; FINDINGS.

- 2 (a) SHORT TITLE.—This Act may be cited as the 3 "Schedules That Work Act".
- 4 (b) FINDINGS.—Congress finds the following:
 - (1) The vast majority of the United States workforce today is juggling responsibilities at home and at work. Women are primary breadwinners or co-breadwinners in 64 percent of families in the United States.
 - (2) Despite the dual responsibilities of today's workforce, both hourly and salaried workers often have little ability to make changes to their work schedules when those changes are needed to accommodate family responsibilities.
 - (3)(A) Mothers working in low-wage jobs are more likely to be the primary or sole breadwinner for their families than mothers working in higher-wage jobs. For example, nearly 7 in 10 mothers in the one-fifth of households in the United States with the lowest incomes bring home all or most of their families' income, compared to less than one-third of their counterparts in the highest-income quintile.
 - (B) At the same time, low-wage workers have the least control over their work schedules and the most unpredictable schedules. Across industries, more than half (55 percent) of low-paid hourly work-

1	ers report that they receive a week or less of notice
2	of their work schedules, and nearly two-thirds (65
3	percent) report that their employer controls the tim-
4	ing of their work hours. In some industries, "just-
5	in-time" scheduling practices, which base workers
6	schedules on perceived consumer demand to mini-
7	mize labor costs, are particularly common. Employ-
8	ers using these practices often post work schedules
9	with little notice, vary work hours widely from week
10	to week, cancel shifts at the last minute, and sched-
11	ule employees for "on call" shifts (requiring an em-
12	ployee to call in to work to find out whether the em-
13	ployee will have to work later that day) or
14	"clopening" shifts (requiring an employee to work a
15	closing shift at night followed by an opening shift a
16	few hours later). For example, surveys of nearly
17	30,000 hourly workers employed by the 80 largest
18	retail and food service chains in the United States
19	show that—
20	(i) about two-thirds of hourly retail and
21	food service workers receive their work sched-
22	ules with less than 2 weeks' advance notice;
23	(ii) more than one in 4 hourly retail and
24	food service workers have been scheduled for

4

1	on-call shifts, and half have worked "clopening"
2	shifts; and
3	(iii) only one in 5 hourly retail and food
4	service workers report working a regular day-
5	time schedule.
6	(4) Unfair work scheduling practices make it
7	difficult for low-wage workers to—
8	(A) provide necessary care for children and
9	other family members, including securing and
10	maintaining stable child care;
11	(B) access and receive needed care for the
12	workers' own serious health conditions;
13	(C) pursue workforce training;
14	(D) get or keep a second job, which many
15	workers need to make ends meet;
16	(E) plan for and access transportation to
17	reach worksites; and
18	(F) qualify for and maintain eligibility for
19	needed public benefits and work supports, such
20	as child care subsidies and benefits under the
21	supplemental nutrition assistance program, due
22	to fluctuations in income and work hours.
23	(5) A growing body of research demonstrates
24	that unstable and unpredictable work schedules have
25	significant detrimental impacts on sleep quality,

BON19842 S.L.C.

mental health, and happiness, and are associated with unstable child care arrangements and negative health and behavioral outcomes for children. These work schedules—and the work-family conflict they produce—are also associated with higher rates of turnover, which creates further instability for employers and workers. Workers of color are also more likely than their white counterparts, even compared to white coworkers at the same company, to experience unstable work schedules. For example:

(A) Unstable work schedules lead to more household economic strain and time conflicts, and hurt the well-being of parents. While household economic strain, time conflicts, and the well-being of parents may all negatively impact the health and behavior of a child, a parent's well-being is the most significant factor in determining the behavior and health outcomes of a child. The more severe the work schedule instability, the worse the child's behavior and health outcomes.

(B) The exposure of a parent to on-call shifts and last-minute shift changes are associated with more unstable child care arrange-

1	ments and with the use of siblings to provide
2	care.
3	(C) Work schedule instability causes more
4	work-family conflict, which increases the chance
5	that a worker will be forced to leave his or her
6	job. This turnover is associated with downward
7	mobility of the worker's earnings.
8	(D)(i) Relative to white workers, workers
9	of color are more likely to—
10	(I) have cancelled shifts;
11	(II) have on-call shifts;
12	(III) be involuntary part-time work-
13	ers;
14	(IV) have trouble getting time off;
15	and
16	(V) work "clopening" shifts, as de-
17	scribed in paragraph (3)(B).
18	(ii) The statistics described in clause (i) re-
19	main true after controlling for demographics,
20	human capital, worker power, firm segregation,
21	and discordance with the race or ethnicity of
22	the worker and the manager. Race gaps in job
23	quality are greater for women of color.
24	(E) Workers who receive shorter advanced
25	notice, those who work on-call shifts, those who

BON19842 S.L.C.

experience last minute shift cancellation and timing changes, and those with more volatile work hours are more likely to experience hunger, residential hardships, and more overall economic hardship.

- (6) Unpredictable and unstable work schedules are common in a wide range of occupations, with evidence of particular concentration in food service, retail, cleaning, hospitality, and warehouse occupations. These occupations are critically important to the United States economy.
- (7) Employers that have implemented fair work scheduling policies that allow workers to have more control over their work schedules, and provide more predictable and stable schedules, have experienced significant benefits, including reductions in absentee-ism and workforce turnover, and increased worker morale and engagement. For example, when Gap Inc. piloted strategies to make work schedules more stable and predictable for employees, the Gap Inc. stores that implemented these strategies experienced higher productivity, and a 7-percent increase in sales, compared to those Gap Inc. stores that did not implement these strategies.

1	(8) This Act is a first step in responding to the
2	needs of workers for a voice in the timing of their
3	work hours and for more predictable schedules.
4	SEC. 2. DEFINITIONS.
5	As used in this Act:
6	(1) Bona fide business reason.—The term
7	"bona fide business reason" means—
8	(A) the identifiable burden of additional
9	costs to an employer, including the cost of pro-
10	ductivity loss, retraining or hiring employees, or
11	transferring employees from one facility to an-
12	other facility;
13	(B) a significant detrimental effect on the
14	employer's ability to meet organizational needs
15	or customer demand;
16	(C) a significant inability of the employer,
17	despite best efforts, to reorganize work among
18	existing (as of the date of the reorganization)
19	staff;
20	(D) a significant detrimental effect on
21	business performance;
22	(E) insufficiency of work during the peri-
23	ods an employee proposes to work;
24	(F) the need to balance competing sched-
25	uling requests when it is not possible to grant

1	all such requests without a significant detri-
2	mental effect on the employer's ability to meet
3	organizational needs; or
4	(G) such other reason as may be specified

(G) such other reason as may be specified by the Secretary of Labor (or the corresponding administrative officer specified in section 9).

(2) Career-related educational or train-PROGRAM.—The term "career-related edu-ING cational or training program" means an educational or training program or program of study offered by a public, private, or nonprofit career and technical education school, institution of higher education, or other entity that provides academic education, career and technical education, or training (including remedial education or English as a second language, as appropriate), that is a program that leads to a recognized postsecondary credential (as identified under section 122(d) of the Workforce Innovation and Opportunity Act (29 U.S.C. 3152(d)), and provides career awareness information. The term includes a program allowable under the Workforce Innovation and Opportunity Act (29 U.S.C. 3101 et seq.), the Carl D. Perkins Career and Technical Education Act of 2006 (20 U.S.C. 2301 et seq.), or the Higher Education Act of 1965 (20 U.S.C. 1001 et seq.),

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1	without regard to whether or not the program is
2	funded under the corresponding Act.
3	(3) Caregiver.—The term "caregiver" means
4	an individual with the status of being a significant
5	provider of—
6	(A) ongoing care or education, including
7	responsibility for securing the ongoing care or
8	education, of a child; or
9	(B) ongoing care, including responsibility
10	for securing the ongoing care, of—
11	(i) a person with a serious health con-
12	dition who is in a family relationship with
13	the individual; or
14	(ii) a parent of the individual, who is
15	age 65 or older.
16	(4) CHILD.—The term "child" means a biologi-
17	cal, adopted, or foster child, a stepchild, a legal
18	ward, or a child of a person standing in loco
19	parentis to that child, who is—
20	(A) under age 18; or
21	(B) age 18 or older and incapable of self-
22	care because of a mental or physical disability.
23	(5) Commerce terms.—The terms "com-
24	merce" and "industry or activity affecting com-
25	merce" have the meanings given the terms in section

1	101 of the Family and Medical Leave Act of 1993
2	(29 U.S.C. 2611).
3	(6) Covered employer.—
4	(A) IN GENERAL.—The term "covered em-
5	ployer''—
6	(i) means any person engaged in com-
7	merce or in any industry or activity affect-
8	ing commerce who employs 15 or more em-
9	ployees (described in paragraph (9)(A));
10	(ii) includes any person who acts, di-
11	rectly or indirectly, in the interest of such
12	an employer to any of the employees (de-
13	scribed in paragraph (9)(A)) of such em-
14	ployer;
15	(iii) includes any successor in interest
16	of such an employer; and
17	(iv) includes an agency described in
18	subparagraph (A)(iii) of section 101(4) of
19	the Family and Medical Leave Act of 1993
20	(29 U.S.C. 2611(4)), to which subpara-
21	graph (B) of such section shall apply.
22	(B) Rule.—For purposes of determining
23	the number of employees who work for a person
24	described in subparagraph (A)(i), all employees
25	(described in paragraph (9)(A)) performing

1	work for compensation on a full-time, part-time,
2	or temporary basis shall be counted, except that
3	if the number of such employees who perform
4	work for such a person for compensation fluc-
5	tuates, the number may be determined for a
6	calendar year based upon the average number
7	of such employees who performed work for the
8	person for compensation during the preceding
9	calendar year.
10	(C) Person.—In this paragraph, the term
11	"person" has the meaning given the term in
12	section 3 of the Fair Labor Standards Act of
13	1938 (29 U.S.C. 203).
14	(7) Domestic Partner.—The term "domestic
15	partner" means the individual recognized as being in
16	a relationship with an employee under any domestic
17	partnership, civil union, or similar law of the State
18	or political subdivision of a State in which the em-
19	ployee resides.
20	(8) Employ.—The term "employ" has the
21	meaning given the term in section 3 of the Fair
22	Labor Standards Act of 1938 (29 U.S.C. 203).
23	(9) Employee.—The term "employee" means

an individual who is—

24

1	(A) an employee, as defined in section 3(e)
2	of the Fair Labor Standards Act of 1938 (29
3	U.S.C. 203(e)), who is not described in any of
4	subparagraphs (B) through (G);
5	(B) a State employee described in section
6	304(a) of the Government Employee Rights Act
7	of 1991 (42 U.S.C. 2000e–16c(a));
8	(C) a covered employee, as defined in sec-
9	tion 101 of the Congressional Accountability
10	Act of 1995 (2 U.S.C. 1301), other than an ap-
11	plicant for employment;
12	(D) a covered employee, as defined in sec-
13	tion 411(c) of title 3, United States Code;
14	(E) a Federal officer or employee covered
15	under subchapter V of chapter 63 of title 5,
16	United States Code;
17	(F) an employee of the Library of Con-
18	gress; or
19	(G) an employee of the Government Ac-
20	countability Office.
21	(10) Employer.—The term "employer" means
22	a person—
23	(A) who is—

1	(i) a covered employer, as defined in
2	paragraph (6), who is not described in any
3	of clauses (ii) through (vii);
4	(ii) an entity employing a State em-
5	ployee described in section 304(a) of the
6	Government Employee Rights Act of 1991;
7	(iii) an employing office, as defined in
8	section 101 of the Congressional Account-
9	ability Act of 1995;
10	(iv) an employing office, as defined in
11	section 411(c) of title 3, United States
12	Code;
13	(v) an employing agency covered
14	under subchapter V of chapter 63 of title
15	5, United States Code;
16	(vi) the Librarian of Congress; or
17	(vii) the Comptroller General of the
18	United States; and
19	(B) who is engaged in commerce (including
20	government), in the production of goods for
21	commerce, or in an enterprise engaged in com-
22	merce (including government) or in the produc-
23	tion of goods for commerce.
24	(11) Family relationship.—The term "fam-
25	ily relationship" means a relationship with—

1	(A) a child, spouse, domestic partner, par-
2	ent, grandchild, grandparent, sibling, or parent
3	of a spouse or domestic partner; or
4	(B) any individual related to the employee
5	involved by blood or affinity, whose close asso-
6	ciation with the employee is the equivalent of a
7	family relationship described in subparagraph
8	(A).
9	(12) Grandchild.—The term "grandchild"
10	means the child of a child.
11	(13) Grandparent.—The term "grandparent"
12	means the parent of a parent.
13	(14) Minimum number of expected work
14	HOURS.—The term "minimum number of expected
15	work hours" means the minimum number of hours
16	an employee will be assigned to work on a weekly or
17	monthly basis.
18	(15) Hospitality establishment.—The
19	term "hospitality establishment" means a hotel,
20	motel, inn, or similar transient lodging establish-
21	ment.
22	(16) Nonexempt employee.—The term "non-
23	exempt employee" means an employee who is not
24	employed in a bona fide executive, administrative, or
25	professional capacity, as defined for purposes of sec-

1	tion 13(a)(1) of the Fair Labor Standards Act of
2	1938 (29 U.S.C. 213(a)(1)).
3	(17) On-call shift.—The term "on-call shift"
4	means any time during which an employer requires
5	an employee to—
6	(A) be available to work; and
7	(B) contact the employer or the designee
8	of the employer, or wait to be contacted by the
9	employer or designee, to determine whether the
10	employee is required to report to work at that
11	time.
12	(18) Parent.—The term "parent" means a bi-
13	ological or adoptive parent, a stepparent, or a person
14	who stood in a parental relationship to an employee
15	when the employee was a child.
16	(19) PARENTAL RELATIONSHIP.—The term
17	"parental relationship" means a relationship in
18	which a person assumed the obligations incident to
19	parenthood for a child and discharged those obliga-
20	tions before the child reached adulthood.
21	(20) Retail, food service, cleaning, hos-
22	PITALITY, OR WAREHOUSE EMPLOYEE.—The term
23	"retail, food service, cleaning, hospitality, or ware-
24	house employee" means a nonexempt employee who
25	is employed in a hospitality establishment, in a

1 warehouse establishment, or in any of the following 2 occupations, as described by the Bureau of Labor 3 Statistics Standard Occupational Classification System (as in effect on the day before the date of enact-4 5 ment of this Act): 6 (A) Retail sales occupations consisting of 7 occupations described in 41–1010 and 41– 8 2000, and all subdivisions thereof, of such Sys-9 tem, which includes first-line supervisors of 10 sales workers, cashiers, gambling change per-11 sons and booth cashiers, counter and rental 12 clerks, parts salespersons, and retail sales-13 persons. 14 (B) Food preparation and serving related occupations as described in 35-0000, and all 15 16 subdivisions thereof, of such System, which in-17 cludes supervisors of food preparation and serv-18 ing workers, cooks and food preparation work-19 ers, food and beverage serving workers, and 20 other food preparation and serving related 21 workers. 22 (C) Building cleaning occupations as de-23 scribed in 37–2011, 37–2012, and 37–2019 of

such System, which includes janitors and clean-

24

1	ers, maids and housekeeping cleaners, and
2	building cleaning workers.
3	(21) Secretary.—The term "Secretary"
4	means the Secretary of Labor.
5	(22) Secretary's designated employee.—
6	The term "Secretary's designated employee" means
7	an employee employed in an occupation, other than
8	a retail, food service, cleaning, hospitality, or ware-
9	house occupation, that is designated by the Sec-
10	retary under section 9(a)(2) as appropriate for cov-
11	erage under section 4.
12	(23) Serious health condition.—The term
13	"serious health condition" has the meaning given
14	the term in section 101 of the Family and Medical
15	Leave Act of 1993 (29 U.S.C. 2611).
16	(24) Sibling.—The term "sibling" means a
17	brother or sister, whether related by half blood,
18	whole blood, or adoption, or as a stepsibling.
19	(25) Split shift.—The term "split shift"
20	means a schedule of daily hours in which the hours
21	worked are not consecutive, except that—
22	(A) a schedule in which the total time out
23	for meals does not exceed one hour shall not be
24	treated as a split shift; and

1	(B) a schedule in which the break in the
2	employee's work shift is requested by the em-
3	ployee shall not be treated as a split shift.
4	(26) Spouse.—
5	(A) In general.—The term "spouse"
6	means a person with whom an individual en-
7	tered into—
8	(i) a marriage as defined or recog-
9	nized under State law in the State in
10	which the marriage was entered into; or
11	(ii) in the case of a marriage entered
12	into outside of any State, a marriage that
13	is recognized in the place where entered
14	into and could have been entered into in at
15	least 1 State.
16	(B) Same-sex or common law mar-
17	RIAGE.—Such term includes an individual in a
18	same-sex or common law marriage that meets
19	the requirements of subparagraph (A).
20	(27) State.—The term "State" has the mean-
21	ing given the term in section 3 of the Fair Labor
22	Standards Act of 1938 (29 U.S.C. 203).
23	(28) Warehouse establishment.—The term
24	"warehouse establishment" means any business that
25	engages primarily in the storage of goods, wares, or

1	commodities for hire or compensation, and, in con-
2	nection with such storage, may include the loading
3	packing, sorting, stacking, wrapping, distribution, or
4	delivery of those goods, wares, or commodities.
5	(29) Work schedule.—The term "work
6	schedule" means all of an employee's regular work
7	shifts and on-call shifts, including specific start and
8	end times for each shift, during a consecutive 7-day
9	period.
10	(30) Work schedule change.—The term
11	"work schedule change" means any modification to
12	an employee's work schedule, such as an addition or
13	reduction of hours, cancellation of a shift, or a
14	change in the date or time of a work shift, by an
15	employer.
16	(31) Work shift.—The term "work shift"
17	means the specific hours of the workday during
18	which an employee works.
19	SEC. 3. RIGHT TO REQUEST AND RECEIVE A FLEXIBLE
20	PREDICTABLE, OR STABLE WORK SCHEDULE
21	(a) RIGHT TO REQUEST.—An employee may apply
22	to the employee's employer to request a change in the
23	terms and conditions of employment as they relate to—
24	(1) the number of hours the employee is re-
25	quired to work or be on call for work;

1	(2) the times when the employee is required to
2	work or be on call for work;
3	(3) the location where the employee is required
4	to work;
5	(4) the amount of notification the employee re-
6	ceives of work schedule assignments; and
7	(5) minimizing fluctuations in the number of
8	hours the employee is scheduled to work on a daily,
9	weekly, or monthly basis.
10	(b) Employer Obligation To Engage in an
11	Interactive Process.—
12	(1) In general.—If an employee applies to the
13	employee's employer to request a change in the
14	terms and conditions of employment as set forth in
15	subsection (a), the employer shall engage in a time-
16	ly, good faith interactive process with the employee
17	that includes a discussion of potential schedule
18	changes that would meet the employee's needs.
19	(2) Result.—Such process shall result in—
20	(A) either granting or denying the request;
21	(B) in the event of a denial, considering al-
22	ternatives to the proposed change that might
23	meet the employee's needs and granting or de-
24	nying a request for an alternative change in the

1	terms and conditions of employment as set
2	forth in subsection (a); and
3	(C) in the event of a denial, stating the
4	reason for denial, including whether any such
5	reason is a bona fide business reason.
6	(3) Information.—If information provided by
7	the employee making a request under this section re-
8	quires clarification, the employer shall explain what
9	further information is needed and give the employee
10	reasonable time to produce the information.
11	(c) Requests Related to Caregiving, Enroll-
12	MENT IN EDUCATION OR TRAINING, OR A SECOND JOB.—
13	If an employee makes a request for a change in the terms
14	and conditions of employment as set forth in subsection
15	(a) because of a serious health condition of the employee,
16	due to the employee's responsibilities as a caregiver, or
17	due to the employee's enrollment in a career-related edu-
18	cational or training program, or if an employee makes a
19	request for such a change for a reason related to a second
20	job, the employer shall grant the request, unless the em-
21	ployer has a bona fide business reason for denying the re-
22	quest.
23	(d) OTHER REQUESTS.—If an employee makes a re-
24	quest for a change in the terms and conditions of employ-
25	ment as set forth in subsection (a), for a reason other than

1	those reasons set forth in subsection (c), the employer may
2	deny the request for any reason that is not unlawful. If
3	the employer denies such a request, the employer shall
4	provide the employee with the reason for the denial, in-
5	cluding whether any such reason is a bona fide business
6	reason.
7	SEC. 4. REQUIREMENTS FOR REPORTING TIME PAY, SPLIT
8	SHIFT PAY, AND ADVANCE NOTICE OF WORK
9	SCHEDULES FOR RETAIL, FOOD SERVICE,
10	CLEANING, HOSPITALITY, WAREHOUSE, OR
11	SECRETARY'S DESIGNATED EMPLOYEES.
12	(a) Advance Notice Requirement.—
13	(1) Initial schedule.—On or before the first
14	day of work for a new retail, food service, cleaning,
15	hospitality, or warehouse employee, or Secretary's
16	designated employee, the employer shall inform the
17	employee of the work schedule of the employee and
18	the minimum number of expected work hours the
19	employee will be assigned to work per month.
20	(2) Providing notice of New Schedules.—
21	(A) In general.—Except as provided in
22	subsection (b)(2), if the work schedule of a re-
23	tail, food service, cleaning, hospitality, or ware-
24	house employee, or Secretary's designated em-
25	ployee, changes from the work schedule of

which the employee was informed pursuant to paragraph (1), the employer shall provide the employee with the new work schedule of the employee not less than 14 days before the first day of the new work schedule. Such a change shall include a change in the number of hours of work for which an employee is assigned.

(B) Compensation for failure to pro-

- (B) Compensation for failure to provided.

 VIDE TIMELY NOTICE.—An employer that violates subparagraph (A) shall compensate each affected employee in the amount of \$75 per day that the new work schedule is not provided.
- (3) NOTIFICATIONS IN WRITING.—The notifications of the work schedules required under paragraphs (1) and (2) shall be made to the employee involved in writing.

(4) Schedule Posting Requirement.—

(A) IN GENERAL.—Every employer employing any retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's designated employee, shall post a copy of the work schedule of each such employee and keep it posted in a conspicuous place in every establishment where such employee is employed so as to permit the employee involved to observe read-

1	ily the copy. Availability of that schedule by
2	electronic means accessible to all retail, food
3	service, cleaning, hospitality, or warehouse em-
4	ployees, or Secretary's designated employees, of
5	that employer shall be considered compliance
6	with this subparagraph.
7	(B) RIGHT TO DECLINE.—A retail, food
8	service, cleaning, hospitality, or warehouse em-
9	ployee, or Secretary's designated employee, may
10	decline to work any hours not included in the
11	work schedule posted under subparagraph (A)
12	as work hours for the employee.
13	(C) Consent.—If a retail, food service,
14	cleaning, hospitality, or warehouse employee, or
15	Secretary's designated employee, voluntarily
16	consents to work any hours not posted under
17	subparagraph (A), such consent must be re-
18	corded in writing.
19	(5) Rule of Construction.—Nothing in this
20	subsection shall be construed to prohibit an em-
21	ployer from—
22	(A) providing greater advance notice of the
23	work schedule of a retail, food service, cleaning,
24	hospitality, or warehouse employee, or Sec-

1	retary's designated employee, than is required
2	under this subsection; or
3	(B) using any means, in addition to the
4	written means required under paragraph (3), of
5	notifying a retail, food service, cleaning, hospi-
6	tality, or warehouse employee, or Secretary's
7	designated employee, of the work schedule of
8	the employee.
9	(b) Predictability for Work Schedule
10	Changes Made With Less Than 14 Days' Notice.—
11	(1) In general.—An employer may, subject to
12	subsection (a) and paragraph (2), make changes as
13	needed to the work schedule of a retail, food service,
14	cleaning, hospitality, or warehouse employee, or Sec-
15	retary's designated employee, including by offering
16	additional hours of work in addition to those sched-
17	uled pursuant to the requirements under subsection
18	(a).
19	(2) Predictability pay.—Except as provided
20	in paragraph (3), for each change made by an em-
21	ployer to a work schedule provided to an employee
22	under subsection (a) that occurs less than 14 days
23	prior to the first day on which the change is to take
24	effect, the employer shall be required to provide the
25	affected employee with pay (referred to in this sub-

1	section as "predictability pay") at the following
2	rates:
3	(A) Not less than 2 times the employee's
4	regular rate of pay per hour of work such em-
5	ployee performs if such hour is in addition to
6	the hours the employee is scheduled to work
7	under subsection (a) or if the employer changes
8	the date, time, or location of the work shift
9	with no loss of hours.
10	(B) Not less than one-half times the em-
11	ployee's regular rate of pay per hour for any
12	hour that the employee is scheduled to work
13	under subsection (a) and does not work due to
14	the employer subtracting or canceling such
15	scheduled hours of work.
16	(3) Exceptions to predictability pay.—An
17	employer shall not be required to pay predictability
18	pay under paragraph (2), or to obtain written con-
19	sent pursuant to subsection (a)(5), under any of the
20	following circumstances:
21	(A) A retail, food service, cleaning, hospi-
22	tality, or warehouse employee, or Secretary's
23	designated employee, requests a shift change in
24	writing, including through the use of sick leave,

1	vacation leave, or any other leave policy offered
2	by the employer.
3	(B) A schedule change is the result of a
4	mutually agreed upon shift trade or coverage
5	arrangement between retail, food service, clean-
6	ing, hospitality, or warehouse employees, or
7	Secretary's designated employees, subject to
8	any policy of the employer regarding required
9	conditions for employees to exchange shifts.
10	(C) The employer's operations cannot
11	begin or continue due to—
12	(i) a threat to the property of an em-
13	ployee or the employer;
14	(ii) the failure of a public utility or
15	the shutdown of public transportation;
16	(iii) a fire, flood, or other natural dis-
17	aster;
18	(iv) a state of emergency declared by
19	the President of the United States or by
20	the governor of the State, or the mayor of
21	the city, in which the operations are lo-
22	cated; or
23	(v) a severe weather condition that
24	poses a threat to employee safety.

	29
1	(c) Split Shift Pay Requirement.—An employer
2	shall pay a retail, food service, cleaning, hospitality, or
3	warehouse employee, or Secretary's designated employee,
4	for one additional hour at the employee's regular rate of
5	pay for each day during which the employee works a split
6	shift.
7	(d) Pay Stub Transparency.—Any pay provided
8	to an employee pursuant to subsection (a), (b), or (c) (re-
9	ferred to in this subsection as "additional pay") shall be
10	included in the employee's regular paycheck. The employer
11	shall identify, in the corresponding written wage statement
12	or pay stub, the total number of hours of additional pay
13	provided for the pay period involved and whether the addi-
14	tional pay was due to the requirements of subsection (a),
15	the requirements of subsection (b), or the requirements
16	of subsection (c).
17	SEC. 5. RIGHT TO REST BETWEEN WORK SHIFTS.
18	(a) In General.—An employee employed by a cov-
19	ered employer may decline, without penalty, to work any
20	work shift or on-call shift that is scheduled or otherwise
21	occurs—
22	(1) less than 11 hours after the end of the work
23	shift or on-call shift for the previous day; or
24	(2) during the 11 hours following the end of a

work shift or on-call shift that spanned 2 days.

25

1	(b) Consent.—An employee employed by a covered
2	employer may—
3	(1) consent to work a shift described in sub-
4	section (a) in writing, either for each such shift or
5	for multiple shifts; and
6	(2) may revoke such consent in writing at any
7	time during employment.
8	(c) Compensation.—For each instance that an em-
9	ployee employed by a covered employer works a shift de-
10	scribed in subsection (a), the covered employer shall com-
11	pensate the employee at one and one-half times the em-
12	ployee's scheduled rate of pay for the hours worked that
13	are less than 11 hours apart from the hours worked dur-
14	ing the previous shift.
15	SEC. 6. PROHIBITED ACTS.
16	(a) Interference With Rights.—It shall be un-
17	lawful for any employer to interfere with, restrain, or deny
18	the exercise or the attempt to exercise, any right of—
19	(1) an employee as set forth in section 3;
20	(2) a retail, food service, cleaning, hospitality,
21	or warehouse employee, or Secretary's designated
22	employee, as set forth in section 4; or
23	(3) an employee of a covered employer as set
24	forth in section 5.

1	(b) RETALIATION PROHIBITED.—It shall be unlawful
2	for any employer to discharge, threaten to discharge, de-
3	mote, suspend, reduce work hours of, or take any other
4	adverse employment action against any employee in retal-
5	iation for exercising the rights of an employee under this
6	Act or opposing any practice made unlawful by this Act.
7	For purposes of section 3, such retaliation shall include
8	taking an adverse employment action against any em-
9	ployee on the basis of that employee's request for a change
10	in work schedule, or because of an employee's eligibility
11	or perceived eligibility to request or receive a change in
12	the terms and conditions of employment, as described in
13	such section, on the basis of a reason set forth in section
14	3(e).
15	(c) Interference With Proceedings or Inquir-
16	IES.—It shall be unlawful for any person to discharge or
17	in any other manner discriminate against any individual
18	because such individual—
19	(1) has filed any charge, or has instituted or
20	caused to be instituted any proceeding, under or re-
21	lated to this Act;
22	(2) has given or is about to give, any informa-
23	tion in connection with any inquiry or proceeding re-
24	lating to any right provided under this Act; or

1 (3) has testified, or is about to testify, in any 2 inquiry or proceeding relating to any right provided 3 under this Act.

4 SEC. 7. REMEDIES AND ENFORCEMENT.

- (a) Investigative Authority.—
- 6 (1) IN GENERAL.—To ensure compliance with
 7 this Act, or any regulation or order issued under
 8 this Act, the Secretary shall have, subject to para9 graph (3), the investigative authority provided under
 10 section 11(a) of the Fair Labor Standards Act of
 11 1938 (29 U.S.C. 211(a)).
 - (2) Obligation to keep and preserve records pertaining to compliance with this Act in accordance with regulations issued by the Secretary under section 9.
 - (3) Required submissions generally limited to an annual basis.—The Secretary shall not under the authority of this subsection require any employer to submit to the Secretary any books or records more than once during any 12-month period, unless the Secretary has reasonable cause to believe there may exist a violation of this Act or any regulation or order issued pursuant to this Act, or is investigating a charge pursuant to subsection (c).

1	(4) Subpoena powers.—For the purposes of
2	any investigation provided for in this section, the
3	Secretary shall have the subpoena authority provided
4	for under section 9 of the Fair Labor Standards Act
5	of 1938 (29 U.S.C. 209).
6	(b) CIVIL ACTION BY EMPLOYEES.—
7	(1) Liability.—Any employer who violates a
8	section 6(a) (with respect to a right set forth in sub-
9	section (a), (b), or (c) of section 4), section 5, or
10	subsection (b) or (c) of section 6 (each such provi-
11	sion referred to in this section as a "covered provi-
12	sion") shall be liable to any employee affected for—
13	(A) damages equal to the amount of—
14	(i) any wages, salary, employment
15	benefits (as defined in section 101 of the
16	Family and Medical Leave Act of 1993 (29
17	U.S.C. 2611)), or other compensation de-
18	nied, lost, or owed to such employee by
19	reason of the violation; or
20	(ii) in a case in which wages, salary,
21	employment benefits (as so defined), or
22	other compensation have not been denied,
23	lost, or owed to the employee, any actual
24	monetary losses sustained by the employee
25	as a direct result of the violation:

1	(B) interest on the amount described in
2	subparagraph (A) calculated at the prevailing
3	rate;
4	(C) an additional amount as liquidated
5	damages equal to the sum of the amount de-
6	scribed in subparagraph (A) and the interest
7	described in subparagraph (B), except that if
8	an employer who has violated a covered provi-
9	sion proves to the satisfaction of the court that
10	the act or omission which violated the covered
11	provision was in good faith and that the em-
12	ployer had reasonable grounds for believing that
13	the act or omission was not a violation of a cov-
14	ered provision, such court may, in the discretion
15	of the court, reduce the amount of liability to
16	the amount and interest determined under sub-
17	paragraphs (A) and (B), respectively; and
18	(D) such equitable relief as may be appro-
19	priate, including employment, reinstatement,
20	and promotion.
21	(2) Right of action.—An action to recover
22	the damages or equitable relief set forth in para-
23	graph (1) may be maintained against any employer
24	(including a public agency) in any Federal or State

1	court of competent jurisdiction by any one or more
2	employees for and on behalf of—
3	(A) the employees; or
4	(B) the employees and other employees
5	similarly situated.
6	(3) FEES AND COSTS.—The court in such an
7	action shall, in addition to any judgment awarded to
8	the plaintiff, allow a reasonable attorney's fee, rea-
9	sonable expert witness fees, and other costs of the
10	action to be paid by the defendant.
11	(4) Limitations.—The right provided by para-
12	graph (2) to bring an action by or on behalf of any
13	employee shall terminate on the filing of a complaint
14	by the Secretary in an action under subsection $(c)(4)$
15	in which a recovery is sought of the damages de-
16	scribed in paragraph (1)(A) owing to an employee by
17	an employer liable under paragraph (1) unless the
18	action described is dismissed without prejudice on
19	motion of the Secretary.
20	(c) ACTIONS BY THE SECRETARY.—
21	(1) Administrative action.—The Secretary
22	shall receive, investigate, and attempt to resolve
23	complaints of violations of this Act in the same man-
24	ner that the Secretary receives, investigates, and at-
25	tempts to resolve complaints of violations of sections

1	6 and 7 of the Fair Labor Standards Act of 1938
2	(29 U.S.C. 206 and 207), and may issue an order
3	making determinations, and assessing a civil penalty
4	described in paragraph (3) (in accordance with para-
5	graph (3)), with respect to such an alleged violation.
6	(2) Administrative review.—An affected
7	person who takes exception to an order issued under
8	paragraph (1) may request review of and a decision
9	regarding such an order by an administrative law
10	judge. In reviewing the order, the administrative law
11	judge may hold an administrative hearing con-
12	cerning the order, in accordance with the require-
13	ments of sections 554, 556, and 557 of title 5,
14	United States Code. Such hearing shall be conducted
15	expeditiously. If no affected person requests such re-
16	view within 60 days after the order is issued under
17	paragraph (1), the order shall be considered to be a
18	final order that is not subject to judicial review.
19	(3) CIVIL PENALTY.—An employer who willfully
20	and repeatedly violates—
21	(A) section 4 or 5 shall be subject to a civil
22	penalty in an amount to be determined by the
23	Secretary, but not to exceed \$100 per violation;
24	and

1	(B) subsection (b) or (c) of section 6 shall
2	be subject to a civil penalty in an amount to be
3	determined by the Secretary, but not to exceed
4	\$1,100 per violation.
5	(4) CIVIL ACTION.—The Secretary may bring
6	an action in any court of competent jurisdiction on
7	behalf of aggrieved employees to—
8	(A) restrain violations of this Act;
9	(B) award such equitable relief as may be
10	appropriate, including employment, reinstate-
11	ment, and promotion; and
12	(C) in the case of a violation of a covered
13	provision, recover the damages and interest de-
14	scribed in subparagraphs (A) through (C) of
15	subsection $(b)(1)$.
16	(d) Limitation.—
17	(1) In general.—Except as provided in para-
18	graph (2), an action may be brought under this sec-
19	tion not later than 2 years after the date of the last
20	event constituting the alleged violation for which the
21	action is brought.
22	(2) WILLFUL VIOLATION.—In the case of such
23	action brought for a willful violation of section 6,
24	such action may be brought within 3 years of the

date of the last event constituting the alleged violation for which such action is brought.

- (3) COMMENCEMENT.—In determining when an action is commenced by the Secretary under this section for the purposes of this subsection, it shall be considered to be commenced on the date when the complaint is filed.
- (e) Other Administrative Officers.—
- (1) BOARD.—In the case of employees described in section 2(9)(C), the authority of the Secretary under this Act shall be exercised by the Board of Directors of the Office of Compliance.
- (2) PRESIDENT; MERIT SYSTEMS PROTECTION BOARD.—In the case of employees described in section 2(9)(D), the authority of the Secretary under this Act shall be exercised by the President and the Merit Systems Protection Board.
- (3) Office of Personnel Management.—In the case of employees described in section 2(9)(E), the authority of the Secretary under this Act shall be exercised by the Office of Personnel Management.
- (4) LIBRARIAN OF CONGRESS.—In the case of employees of the Library of Congress, the authority of the Secretary under this Act shall be exercised by the Librarian of Congress.

	90
1	(5) Comptroller general.—In the case of
2	employees of the Government Accountability Office,
3	the authority of the Secretary under this Act shall
4	be exercised by the Comptroller General of the
5	United States.
6	SEC. 8. NOTICE AND POSTING.
7	(a) In General.—Each employer shall post and
8	keep posted, in conspicuous places on the premises of the
9	employer where notices to employees and applicants for
10	employment are customarily posted, a notice, to be pre-
11	pared or approved by the Secretary (or the corresponding
12	administrative officer specified in section 9) setting forth
13	excerpts from, or summaries of, the pertinent provisions
14	of this Act and information pertaining to the filing of a
15	complaint under this Act.
16	(b) Penalty.—Any employer that willfully violates
17	this section may be assessed a civil money penalty not to
18	exceed \$100 for each separate offense.
19	SEC. 9. REGULATIONS.
20	(a) Secretary of Labor.—
21	(1) In general.—Except as provided in sub-
22	sections (b) through (f), not later than 180 days
23	after the date of enactment of this Act, the Sec-
24	retary shall issue such regulations as may be nec-
25	essary to implement this Act.

1	(2) Regulations regarding additional oc-
2	CUPATIONS TO BE COVERED.—
3	(A) In general.—In carrying out para-
4	graph (1), the Secretary shall issue regulations,
5	for purposes of defining Secretary's designated
6	employees under section 2(22), that specify a
7	process the Secretary will follow to identify and
8	designate occupations in addition to retail, food
9	service, cleaning, hospitality, or warehouse oc-
10	cupations that are appropriate for coverage
11	under section 4. Nonexempt employees in occu-
12	pations designated under this subparagraph
13	shall be considered to be Secretary's designated
14	employees for purposes of this Act.
15	(B) Criteria.—The regulations shall pro-
16	vide that the Secretary shall so designate an
17	additional occupation—
18	(i) in which not less than 10 percent
19	of workers employed in the occupation gen-
20	erally—
21	(I) receive advance notice of their
22	work schedules less than 14 days be-
23	fore the first day of the work sched-
24	ules; or

BON19842

41

1	(II) experience fluctuations in the
2	number of hours the employees are
3	scheduled to work on a daily, weekly,
4	or monthly basis; or
5	(ii) for which the Secretary deter-
6	mines such designation is appropriate.
7	(C) Data review.—In issuing the regula-
8	tions, the Secretary shall specify the process by
9	which the Department of Labor will review data
10	from stakeholders, and data collected or gen-
11	erated by the Department, in making those des-
12	ignations.
13	(b) Board.—
14	(1) In general.—Not later than 180 days
15	after the date of enactment of this Act, the Board
16	of Directors of the Office of Compliance shall issue
17	such regulations as may be necessary to implement
18	this Act with respect to employees described in sec-
19	tion 2(9)(C). The procedures applicable to regula-
20	tions of the Board issued for the implementation of
21	the Congressional Accountability Act of 1995 (2
22	U.S.C. 1301 et seq.), prescribed in section 304 of
23	that Act (2 U.S.C. 1384), shall be the procedures
24	applicable to regulations issued under this sub-

S.L.C.

25

section.

1	(2) Consideration.—In prescribing the regu-
2	lations, the Board shall take into consideration the
3	enforcement and remedies provisions concerning the
4	Board, and applicable to rights and protections
5	under the Family and Medical Leave Act of 1993
6	(29 U.S.C. 2611 et seq.), under the Congressional
7	Accountability Act of 1995 (2 U.S.C. 1301 et seq.)
8	(3) Modifications.—The regulations issued
9	under paragraph (1) to implement this Act shall be
10	the same as substantive regulations issued by the
11	Secretary to implement this Act, except to the extent
12	that the Board may determine, for good cause
13	shown and stated together with the regulations
14	issued by the Board, that a modification of such
15	substantive regulations would be more effective for
16	the implementation of the rights and protections
17	under this Act.
18	(c) President.—
19	(1) In general.—Not later than 180 days
20	after the date of enactment of this Act, the Presi-
21	dent shall issue such regulations as may be nec-

- essary to implement this Act with respect to employees described in section 2(9)(D).
- (2) Consideration.—In prescribing the regulations, the President shall take into consideration

22

23

24

the enforcement and remedies provisions concerning the President and the Merit Systems Protection Board, and applicable to rights and protections under the Family and Medical Leave Act of 1993, under chapter 5 of title 3, United States Code.

(3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the President may determine, for good cause shown and stated together with the regulations issued by the President, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(d) Office of Personnel Management.—

- (1) In GENERAL.—Not later than 180 days after the date of enactment of this Act, the Office of Personnel Management shall issue such regulations as may be necessary to implement this Act with respect to employees described in section 2(9)(E).
- (2) Consideration.—In prescribing the regulations, the Office shall take into consideration the enforcement and remedies provisions concerning the

Office under subchapter V of chapter 63 of title 5,
 United States Code.

(3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the Office may determine, for good cause shown and stated together with the regulations issued by the Office, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(e) Librarian of Congress.—

- (1) IN GENERAL.—Not later than 180 days after the date of enactment of this Act, the Librarian of Congress shall issue such regulations as may be necessary to implement this Act with respect to employees of the Library of Congress.
- (2) Consideration.—In prescribing the regulations, the Librarian shall take into consideration the enforcement and remedies provisions concerning the Librarian of Congress under title I of the Family and Medical Leave Act of 1993 (29 U.S.C. 2611 et seq.).

BON19842 S.L.C.

(3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the Librarian may determine, for good cause shown and stated together with the regulations issued by the Librarian, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(f) Comptroller General.—

- (1) IN GENERAL.—Not later than 180 days after the date of enactment of this Act, the Comptroller General shall issue such regulations as may be necessary to implement this Act with respect to employees of the Government Accountability Office.
- (2) Consideration.—In prescribing the regulations, the Comptroller General shall take into consideration the enforcement and remedies provisions concerning the Comptroller General under title I of the Family and Medical Leave Act of 1993.
- (3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent

1	that the Comptroller General may determine, for
2	good cause shown and stated together with the regu-
3	lations issued by the Comptroller General, that a
4	modification of such substantive regulations would
5	be more effective for the implementation of the
6	rights and protections under this Act.
7	SEC. 10. RESEARCH, EDUCATION, AND TECHNICAL ASSIST-
8	ANCE PROGRAM AND SURVEYS.
9	(a) In General.—The Secretary shall provide infor-
10	mation and technical assistance to employers, labor orga-
11	nizations, and the general public concerning compliance
12	with this Act.
13	(b) Program.—In order to achieve the objectives of
14	this Act—
15	(1) the Secretary, acting through the Adminis-
16	trator of the Wage and Hour Division of the Depart-
17	ment of Labor, shall issue guidance on compliance
18	with this Act regarding providing a flexible, predict-
19	able, or stable work environment through changes in
20	the terms and conditions of employment as provided
21	in section 3(a); and
22	(2) the Secretary shall carry on a continuing
23	program of research, education, and technical assist-
24	ance, including—

1	(A)(i) conducting pilot programs that im-
2	plement fairer work schedules, including by pro-
3	moting cross training, providing 3 weeks or
4	more advance notice of schedules, providing em-
5	ployees with a minimum number of hours of
6	work, and using electronic workforce manage-
7	ment systems to provide more flexible, predict-
8	able, and stable schedules for employees; and
9	(ii) evaluating the results of such pilot pro-
10	grams for employees, employee's families, and
11	employers;
12	(B) publishing and otherwise making avail-
13	able to employers, labor organizations, profes-
14	sional associations, educational institutions, the
15	various communication media, and the general
16	public the findings of studies regarding fair
17	work scheduling policies and other materials for
18	promoting compliance with this Act;
19	(C) sponsoring and assisting State and
20	community informational and educational pro-
21	grams; and
22	(D) providing technical assistance to em-
23	ployers, labor organizations, professional asso-
24	ciations and other interested persons on means

1	of achieving and maintaining compliance with
2	the provisions of this Act.
3	(c) Current Population Survey.—The Secretary,
4	acting through the Commissioner of the Bureau of Labor
5	Statistics, and the Director of the Bureau of the Census
6	shall—
7	(1) include in the Current Population Survey
8	questions on—
9	(A) the magnitude of fluctuation in the
10	number of hours the employee is scheduled to
11	work on a daily, weekly, or monthly basis;
12	(B) the extent of advance notice an em-
13	ployee receives of the employee's work schedule;
14	and
15	(C) the extent to which an employee has
16	input in the employee's work schedule; and
17	(2) conduct at regular intervals the Contingent
18	Worker Supplement, the Work Schedules and Work
19	at Home Supplement, and other relevant supple-
20	ments (as determined by the Secretary), to the Cur-
21	rent Population Survey.
22	SEC. 11. RIGHTS RETAINED BY EMPLOYEES.
23	This Act provides minimum requirements and shall
24	not be construed to preempt, limit, or otherwise affect the
25	applicability of any other law, requirement, policy, or

1 standard that provides for greater rights for employees

- 2 than are required in this Act.
- 3 SEC. 12. EXEMPTION.
- 4 This Act shall not apply to any employee covered by
- 5 a valid collective bargaining agreement if—
- 6 (1) the terms of the collective bargaining agree-
- 7 ment include terms that govern work scheduling
- 8 practices; and
- 9 (2) the provisions of this Act are expressly
- waived in such collective bargaining agreement.
- 11 SEC. 13. EFFECT ON OTHER LAW.
- 12 (a) In General.—Nothing in this Act shall be con-
- 13 strued as superseding, or creating or imposing any re-
- 14 quirement in conflict with, any Federal, State, or local
- 15 regulation or other law (including the Americans with Dis-
- 16 abilities Act of 1990 (42 U.S.C. 12101 et seq.), the Fam-
- 17 ily and Medical Leave Act of 1993 (29 U.S.C. 2611 et
- 18 seq.), the National Labor Relations Act (29 U.S.C. 151
- 19 et seq.), the Fair Labor Standards Act of 1938 (29 U.S.C.
- 20 201 et seq.), and title VII of the Civil Rights Act of 1964
- 21 (42 U.S.C. 2000e et seq.)).
- 22 (b) Relationship to Collective Bargaining
- 23 Rights.—Nothing in this Act (including section 12) shall
- 24 be construed to diminish or impair the rights of an em-
- 25 ployee under any valid collective bargaining agreement.