



COMMISSIONER

DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
WASHINGTON, D.C. 20224

May 23, 2019

The Honorable Elizabeth Warren
United States Senate
Washington, DC 20510

Dear Senator Warren:

Thank you for your letter dated May 2, 2019, asking us to review whether Free File Alliance (FFA) companies are complying with the Memorandum of Understanding (MOU) between the FFA and the IRS.

We are committed to ensuring that low-income taxpayers can electronically file for free. A senior leadership team was assembled to review the current Free File Program. The team decided to hire an outside contractor to provide a thorough, independent review of the websites of FFA companies, the validity of the allegations, and the MOU and to make recommendations for improvements. FFA companies have agreed to cooperate and work with the IRS to assist low-income taxpayers in receiving the significant benefits of the Free File Program. When this review is completed, we would be happy to have a briefing with you and your staff to share the results.

I hope this information is helpful. I am sending a similar letter to your colleagues. If you have any additional questions, please feel free to contact me, or a member of your staff may contact Leonard Oursler, Director, Legislative Affairs, at 202-317-6985.

Sincerely,

A handwritten signature in blue ink that reads "Charles P. Rettig".

Charles P. Rettig