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HEALTH, EDUCATION, LABOR, AND PENSIONS

ARMED SERVICES

SPECIAL COMMITTEE ON AGING

United States Senate

January 15, 2019

UNITED STATES SENATE WASHINGTON, DC 20510–2105 P: 202–224–4543

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1550 MAIN STREET SUITE 406 SPRINGFIELD, MA 01103 P: 413–788–2690

www.warren.senate.gov

Daniel M. White, Chancellor Office of the Chancellor University of Alaska Fairbanks 3rd Floor Signers' Hall PO Box 757500 Fairbanks, Alaska 99775

Dear Chacellor White:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁴⁵ Wells Fargo currently provides these services to University of Alaska Fairbanks.⁴⁶ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁴⁵Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

*6Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as University of Alaska Fairbanks makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
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SPECIAL COMMITTEE ON AGING

January 15, 2019

Dr. Robert C. Robbins, President University of Arizona Old Main, Room 200 1200 East University Boulevard P.O. Box 210021 Tucson, Arizona 85721-0021

Dear President Robbins:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁴⁷ Wells Fargo currently provides these services to the University of Arizona.⁴⁸ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁴⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

48Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as the University of Arizona makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS



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SPECIAL COMMITTEE ON AGING

January 15, 2019

William A. Covino, President Office of the President California State University, Los Angeles Administration Building 815 5151 State University Drive Los Angeles, CA 90032

Dear President Covino:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to California State University. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

¹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

²Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as California State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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ARMED SERVICES
SPECIAL COMMITTEE ON AGING

January 15, 2019

Robert S. Nelsen, President Office of the President California State University, Sacramento Sacramento Hall 206 6000 J Street Sacramento, CA 95819

Dear President Nelsen:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³ Wells Fargo currently provides these services to California State University.⁴ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

As a result, while Wells Fargo provided services to about one-quarter of the students with accounts, it collected more than half of all fees paid by college students using sponsored financial products. In fact, the students at the 30 colleges with Wells Fargo products paid more in total bank fees than the students at the other 543 schools combined.

card/campus-card/schools

³Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

⁴Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/deb

I hope this report is useful to you in the future as California State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

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January 15, 2019

Ellen Junn, President Office of the President California State University Stanislaus One University Circle Turlock, CA 95382

Dear President Junn:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to California State University. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁵Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

⁶Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as California State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
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SPECIAL COMMITTEE ON AGING

January 15, 2019

William Serrata, Ph.D., President El Paso Community College Administrative Services Center Room: A131 9050 Viscount Blvd. El Paso, TX 79925

Dear President Serrata:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to El Paso Community College. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

⁸Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as El Paso Community College makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Connie Ledoux Book, President Office of the President Elon University 2185 Campus Box Elon, NC 27244

Dear President Book:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to Elon University. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

¹⁰ Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Elon University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabe h Warren

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January 15, 2019

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Larry Robinson, Ph.D., President. Office of the President Florida A&M University 1601 Martin Luther King Jr Blvd Suite 400 Tallahassee, FL 32307

Dear President Robinson:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to Florida A&M University. If forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

¹³ Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wpcontent/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

14Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-

card/campus-card/schools

I hope this report is useful to you in the future as Florida A&M University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Chancellor James A. Anderson Chancellor's Office Fayetteville State University 1200 Murchison Rd. Fayetteville, NC 28301 C.J. Barber Building

Dear Chancellor Anderson:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to Fayetteville State University. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

¹¹ Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

12Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Fayetteville State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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January 15, 2019

Mark B. Rosenberg
Office of the President
Florida International University
11200 Southwest 8 Street
Modesto A. Maidique Campus, PC-528
Miami, Florida 33199-0001

Dear President Rosenberg:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.¹⁷ Wells Fargo currently provides these services to Florida International University.¹⁸ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

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¹⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

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18 Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Florida International University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES: BANKING, HOUSING, AND URBAN AFFAIRS HEALTH, EDUCATION, LABOR, AND PENSIONS



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ARMED SERVICES SPECIAL COMMITTEE ON AGING

January 15, 2019

Michael V. Martin, Ph.D., President. Office of the President Florida Gulf Coast University 10501 FGCU Blvd. S. Fort Myers, FL 33965

Dear President Martin:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. ¹⁵ Wells Fargo currently provides these services to Florida Gulf Coast University. 16 I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

¹⁵ Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

16 Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debitcard/campus-card/schools

I hope this report is useful to you in the future as Florida Gulf Coast University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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ARMED SERVICES

January 15, 2019

William D. Underwood Office of the President Mercer University 1501 Mercer University Drive Macon, Georgia 31207

Dear President Underwood:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to Mercer University. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf
Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/

²⁰Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Mercer University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

United States Senate

P: 202-224-4543

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ARMED SERVICES
SPECIAL COMMITTEE ON AGING

January 15, 2019

Suzanne Shipley, President Office of the President Midwestern State University 3410 Taft Blvd. Wichita Falls, TX 76308

Dear President Shipley:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.²³ Wells Fargo currently provides these services to Midwestern State University.²⁴ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

24Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Midwestern State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS



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ARMED SERVICES
SPECIAL COMMITTEE ON AGING

January 15, 2019

Richard Davenport Office of the President 309 Wigley Administration Center Minnesota State University, Mankato Mankato, MN 56001

Dear President Davenport:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.²⁵ Wells Fargo currently provides these services to Minnesota State University Mankato.²⁶ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

²⁵Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

²⁶Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Minnesota State University Mankato makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Robin Steinback, Ph.D., President. Office of the President Moreno Valley College 16130 Lasselle Street Moreno Valley, CA 92551

Dear President Steinback:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³⁷ Wells Fargo currently provides these services to Moreno Valley College.³⁸ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

³⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

38Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Moreno Valley College makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabe h Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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ARMED SERVICES

SPECIAL COMMITTEE ON AGING

January 15, 2019

Janine Davidson, Ph.D., President. Metropolitan State University of Denver 890 Auraria Parkway Campus Box 1 Denver, Colorado 80204

Dear President Davidson:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.²¹ Wells Fargo currently provides these services to the State University of Denver.²² I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

²¹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

22Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as the Metropolitan State University of Denver makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES: BANKING, HOUSING, AND URBAN AFFAIRS HEALTH, EDUCATION, LABOR, AND PENSIONS

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ARMED SERVICES SPECIAL COMMITTEE ON AGING

January 15, 2019

Chancellor Douglas A. Kristensen Office of the President The University of Nebraska - Kearney 2504 9th Ave, Kearney, NE 68849

Dear Chancellor Kristensen:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁵¹ Wells Fargo currently provides these services to the University of Nebraska - Kearney. 52 I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

As a result, while Wells Fargo provided services to about one-quarter of the students with accounts, it collected more than half of all fees paid by college students using sponsored financial products. In fact, the students at the 30 colleges with Wells Fargo products paid more in total bank fees than the students at the other 543 schools combined.

I hope this report is useful to you in the future as the University of Nebraska - Kearney makes decisions regarding campus-sponsored financial products for students.

card/campus-card/schools

⁵¹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wpcontent/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

52 Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Dr. Marc Johnson, President Office of the President Clark Administration 200 University of Nevada – Reno 1664 North Virginia Street Reno, NV 89557

Dear President Johnson:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁵³ Wells Fargo currently provides these services to the University of Nevada – Reno.⁵⁴ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁵³Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

54Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as the University of Nevada – Reno makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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January 15, 2019

Dr. John Floros, President Office of the President New Mexico State University 1780 E University Ave Las Cruces, NM 88003

Dear President Floros:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.²⁹ Wells Fargo currently provides these services to New Mexico State University.³⁰ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

²⁹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

30Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com

I hope this report is useful to you in the future as New Mexico State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES: BANKING, HOUSING, AND URBAN AFFAIRS HEALTH, EDUCATION, LABOR, AND PENSIONS

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ARMED SERVICES SPECIAL COMMITTEE ON AGING

January 15, 2019

Joel S. Bloom, President Office of the President New Jersey Institute of Technology University Heights Newark, New Jersey 07102

Dear President Bloom:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.²⁷ Wells Fargo currently provides these services to the NJ Institute of Technology.²⁸ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

²⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wpcontent/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

28Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-

card/campus-card/schools

I hope this report is useful to you in the future as the New Jersey Institute of Technology makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabetl Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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SPECIAL COMMITTEE ON AGING

January 15, 2019

Bryan Reece, Ph.D.
Office of the President
Student Services Building, First Floor
Norco College
2001 Third Street
Norco, CA 92860

Dear President Reece:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³⁵ Wells Fargo currently provides these services to Norco College.³⁶ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

³⁵Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-Lodf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

36Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Norco College makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabe h Warren

ELIZABETH WARREN

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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January 15, 2019

Harold L. Martin, Sr., Chancellor Office of the Chancellor North Carolina Agricultural and Technical State University 1601 East Market Street Dowdy Building, Suite 418

Dear Chancellor Martin:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³¹ Wells Fargo currently provides these services to the Agricultural and Tech. University.³² I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

³¹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

32Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com

I hope this report is useful to you in the future as North Carolina Agricultural and Technical State University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES: BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

United States Senate

January 15, 2019

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ARMED SERVICES
SPECIAL COMMITTEE ON AGING

Andy Feinstein, President Office of the President University of Northern Colorado 501 20th Street Greeley, CO 80639

Dear President Feinstein:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁵⁷ Wells Fargo currently provides these services to the University of Northern Colorado.⁵⁸ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁵⁷Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

58Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as the University of Northern Colorado makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Dr. Gregory Anderson, President Office of the President Dr. Charles A. Kane Building, 2nd Floor Riverside City College Riverside, CA 92506

Dear President Anderson:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³³ Wells Fargo currently provides these services to Riverside City College.³⁴ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

³³Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

34Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/schools

I hope this report is useful to you in the future as Riverside City College makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

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BANKING, HOUSING, AND URBAN AFFAIRS
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January 15, 2019

Michael K. Young, President Office of the President 1246 TAMU Texas A&M University College Station, TX 77843-1246

Dear President Young:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.³⁹ Wells Fargo currently provides these services to Texas A&M – College Station.⁴⁰ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

³⁹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

I hope this report is useful to you in the future as Texas A&M University – College Station makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

ELIZABETH WARREN

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BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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January 15, 2019

Kelly M. Quintanilla, Ph.D Office of the President Texas A&M University-Corpus Christi 6300 Ocean Dr. Corpus Christi, TX. 78412

Dear President Quintanilla:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁴¹ Wells Fargo currently provides these services to Texas A&M -Corpus Christi.⁴² I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

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⁴¹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1.pdf

I hope this report is useful to you in the future as Texas A&M University-Corpus Christi makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabe h Warren

COMMITTEES: BANKING, HOUSING, AND URBAN AFFAIRS HEALTH, EDUCATION, LABOR, AND PENSIONS

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January 15, 2019

Dr. Denise M. Trauth
Office of the President
Texas State University – San Marcos
601 University Drive
J.C. Kellam, 10th Floor
San Marcos, Texas 78666

Dear President Trauth:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to Texas State University – San Marcos. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

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⁴³Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

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"Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Texas State University – San Marcos makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

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January 15, 2019

Kent Fuchs, President Office of the President 226 Tigert Hall P.O. Box 113150 University of Florida Gainesville, FL 32611

Dear President Fuchs:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. Wells Fargo currently provides these services to the University of Florida. I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

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⁴⁹Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf
⁵⁰Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfa

³⁰Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as the University of Florida makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

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January 15, 2019

Carol L. Folt, Chancellor Office of the Chancellor 03 South Building Campus Box 9100 The University of North Carolina at Chapel Hill Chapel Hill, NC 27599-9100

Dear Chancellor Folt:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁵⁵ Wells Fargo currently provides these services to the University of NC at Chapel Hill.⁵⁶ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁵⁵ Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis. February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wpcontent/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

56Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-

card/campus-card/schools

I hope this report is useful to you in the future as the University of NC at Chapel Hill makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
BANKING, HOUSING, AND URBAN AFFAIRS
HEALTH, EDUCATION, LABOR, AND PENSIONS

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United States Senate

January 15, 2019

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Michael Rao, President
Office of the President
Box 842512
Virginia Commonwealth University
910 West Franklin Street
Richmond, Virginia 23284-2512

Dear President Rao:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities.⁶¹ Wells Fargo currently provides these services to Virginia Commonwealth University.⁶² I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

⁶¹ Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf

62 Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schools
card/campus-card/schools

I hope this report is useful to you in the future as Virginia Commonwealth University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren

COMMITTEES:
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January 15, 2019

Rev. Peter M. Donohue Office of the President Villanova University 800 Lancaster Avenue Villanova, PA 19085-1699

Dear President Donohue:

I write to bring to your attention a recently-released federal report containing new information about the exorbitant fees Wells Fargo charged students for financial products marketed to them through agreements with dozens of colleges and universities. ⁵⁹ Wells Fargo currently provides these services to Villanova University. ⁶⁰ I forward this report for your reference as your institution considers future agreements with banks to provide services to your students.

The report by the Consumer Financial Protection Bureau (CFPB), prepared in February 2018, but only recently released through a federal open records request, reveals that the average fees charged to college students by Wells Fargo for debit cards and other financial products were more than three times higher than the average charges by other financial institutions.

The CFPB's report is based on an extensive analysis of marketing agreements between 573 colleges and 14 financial institutions, including Wells Fargo. The CFPB analyzed approximately 1.3 million student bank accounts opened under these agreements and found that, at most colleges, a majority of students using sponsored accounts paid no fees at all. The largest provider of campus accounts charged each student an average of \$12.12 in fees annually. In contrast, Wells Fargo—the second largest provider—charged college students an average of \$46.99 in fees annually, the highest of the banks examined, and more than three times higher than the average fees from other banks.

Letter from Consumer Financial Protection Bureau to the U.S. Department of Education regarding Bureau's Office for Students and Young Consumers college-sponsored deposit and prepaid accounts analysis, February 5, 2018, https://s3.amazonaws.com/storage.citizensforethics.org/wp-content/uploads/2018/12/07220951/Final-Letter Dept Education Campus Banking-1-1 pdf

content/uploads/2018/12/07220951/Final-Letter_Dept_Education_Campus_Banking-1-1.pdf 60Wells Fargo, "The Wells Fargo Campus Card Program," https://www.wellsfargo.com/debit-card/campus-card/schoolshttps://www.wellsfargo.com/debit-card/campus-card/schools

I hope this report is useful to you in the future as Villanova University makes decisions regarding campus-sponsored financial products for students.

Sincerely,

Elizabeth Warren